# Campaign Advocacy Manual

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INTRODUCTION

ACKNOWLEDGEMENTS

This manual draws from the professional experience of the authors, as well as the work of several organizations, existing campaign manuals, and resource libraries. This manual has greatly benefited from the work and guidance of Climate Advocacy Labs, The Midwest Academy, Marshall Ganz, Spitfire Strategies, RE-AMP, and Center for Story-Based Strategy. We have many others to thank here, as this project was a true community effort. To our first readers and editors, who helped us find the right voice, to our incredible team of interns, and to our colleagues across Audubon who supported this project at every step: thank you.

WELCOME

If you picked up this manual, chances are you’ve thought about joining an advocacy cause before. Maybe you’ve thought: “I want to make a difference, but I don’t know how.” Or: “I’m just one person. No one will care what I have to say.” Or maybe, this is your first time hearing about advocacy.

This manual will give you the tools to transform those feelings into power and change. The Audubon Campaigns team drew from decades of experience as campaigners and community organizers to share best practices and hard-won lessons. This manual will help you identify your strengths and develop a plan of action to get you from wherever you are now to your vision for a better world. Realizing that victory for the long-term requires running campaigns with strategic focus. It means training grassroots leaders and building relationships that will serve your goals beyond the first campaign. It demands that people with shared interests band together to realize our vision of the future, to reclaim it from special interests, and create a better world for birds and people. We need to be bold and answer with grit, generosity, and action—together.
The National Audubon Society was founded in 1905 when thousands of people banded together to respond to the feather trade, which slaughtered birds wholesale and drove some species to the brink of extinction. We have had many victories that have propelled us to this point in time. And whether it was passing the strongest bird law in the country, the Migratory Bird Treaty Act (MBTA), or helping to pass a bill in Arkansas that allows more access to solar energy, at every point it was people like you who helped us get here. Now we must continue to build off our successes—and to learn from our mistakes—to be smarter, bigger, and make more meaningful change for birds and people.

We know that the change birds need will come from you, the millions of people across this country that call themselves Audubon members. Whether you’re a chapter member, Audubon Ambassador, campus activist, volunteer, or work for one of our state offices, you are part of a nationwide conservation movement.

We encourage you not to skip ahead as you work your way through this manual as each section builds on the next. That being said, we’ve created an appendix with a glossary and worksheets to help you along the way.

**FOUR PILLARS OF CHANGE**

1. **Durable Public Will**
   Building political power and getting someone in power to consistently do something that they otherwise would not have done.

2. **Science**
   Working to build Audubon's authority as a science-based organization and to inform and evaluate the work of others.

3. **Conservation**
   Protecting birds during every point of their lifecycles throughout the Western Hemisphere.

4. **Network**
   Building capacity, diversity, and connectedness across all levels of Audubon.

By focusing on our strengths and on the most important issues to birds and the places they need, we can create a thriving future for us all. We have seen it work firsthand. We know that with this manual, we can support Audubon members like you—whether you’ve been with us for decades, are new to bird conservation, or are somewhere in between. No matter where you come from, we know that you will play a significant role in changing the future for birds, and we will help you get there.
AUDUBON CONSERVATION PRIORITIES

Audubon has focused on five conservation priorities that we believe are the biggest threats to birds, where we aspire to take on the biggest issues and make the biggest difference.

These priorities are:

1. Climate  
   Leveraging climate science and demanding change by tapping into people’s passion for birds.

2. Coasts  
   Protecting and restoring coastlines by targeting the most important breeding, stopover, and wintering sites in each flyway.

3. Water  
   Engaging the public on issues surrounding water rights and water quality.

4. Working Lands  
   Collaborating with landowners and private industry to increase the quality of habitat on private lands to benefit 20 flagship bird species.

5. Bird-Friendly Communities  
   Providing tools to make all communities safe for birds.

ON EQUITY, DIVERSITY, AND INCLUSION

There are tried-and-true best practices for running campaigns that are welcoming to all people.

When you’re running a campaign, ask yourself:

1. Am I reaching out to new people?  
   Campaigns are a great way to get to know your neighbors and your community. Your campaign becomes stronger by bringing unlikely allies together for common goals.

2. Am I always being truthful?  
   Campaigns are about mutual trust, respect, and reliance. We take action together because we are stronger together; maintain that trust by always being honest, even when it’s hard.

3. Who makes decisions in my group of advocates?  
   Make sure that everyone in your group has a seat at the table to help make decisions. Everyone in, nobody out.

4. Am I willing to go outside my comfort zone?  
   Everyone’s comfort zone is different. Sometimes, campaigns challenge us in ways that feel uncomfortable, whether that’s working with new people, changing how you relate to others, or receiving criticism on something you didn’t know was an issue. These uncomfortable areas are where growth happens! Knowing when to say, “I’m sorry, I’ll do better next time,” or when to be open to a new experience, will make you a stronger campaigner.

5. Is my campaign a place where people can make mistakes and learn from them?  
   As we explored above, everyone makes mistakes. Allowing your fellow advocates to make mistakes and have the opportunity to learn and grow from them is how you build a campaign that wins for the long haul.
INTRODUCTION

OVERVIEW OF THIS MANUAL

CHAPTER 1
In Chapter 1, we will cover the foundational building blocks of Audubon’s organizing framework: our theory of change, our vision and values, and the fundamentals of power.

CHAPTER 2
In Chapter 2, we will connect the dots. We will focus on building a campaign in the right order: First set goals, and then build out your vision. Afterwards, we will create a winning strategy, and ultimately launch the campaign.

CHAPTER 3
In Chapter 3, we will focus on building your team. A campaign is stronger and more durable if it is won with a community. We will prove that bringing people together is easier, and more important, than it seems through a step-by-step process, beginning with effective storytelling.

CHAPTER 4
In Chapter 4, we will shift to cover individual actions, or tactics, and ways to demonstrate your power. Tactics should always come last when planning a campaign, as these actions should be rooted in your vision, goals, strategy, and plan. We encourage you to work through all of the prior chapters, instead of skipping ahead.
Introduction to Audubon
Advocacy and Campaigns

OUR VALUES

Before we dive into the details of a campaign, we need to know what brings us together. Likely, we’re here because we share a love of birds. But what else brings us together? Audubon is a unique organization in that we truly represent a diverse and multi-partisan population of individuals. Knowing what binds us will be critical to our work down the line.

After establishing common ground, we need to share an understanding of what we are here to do: run and win an issue campaign. A campaign is a series of tactical actions, guided by a strategic plan, enacted over a named period of time, with a clearly defined victory or end point.

Do you have any values that you want to add? List them here and write out what they mean to you.

photo by:
Luke Franke/Audubon
OUR THEORY OF CHANGE

A “theory of change” is how and why we think we’re going to win. Broadly, we believe that the Audubon network is large and distributed enough that we can shape local, state, and national conservation policy by combining staff skillsets and resources with our members’ expertise, passion, and desire to build power for birds.

Our basic strategic assumption is that we have the people, we have the resources, we have the vision, and we are stronger together than we are alone. If not us, then who? If not now, then when?

For additional Theory of Change guidance, see Appendix A & B.

For example:

1. I want to help my city transition to 100 percent renewable energy.
2. I will work with the mayor and city council to introduce the resolution, and then build public support to demonstrate its necessity.
3. I think it will work because the city council has previously cared about the environment. Likewise, I know that one of the biggest issues in my city is the long-term health of our land and future generations—people get really fired up about it. I know they’ll come together to take on this issue.

Try writing out your own theory of change. Focus on these three questions:
1. What change do you want to effect?
2. How will you do it?
3. Why do you think it will work?
CAMPAIGN VISION

It’s easy to feel burned out by the news. The problems feel so big and enduring, and the players so powerful. It can be easy to be cynical and think, “That’s just the way things are.” But what if that weren’t true? What new possibilities for the future open up when we realize we have the power to change business as usual if we work together?

This isn’t the first time that people have organized against powerful forces that seemed uncontrollable. Corporations once faced zero consequences for pumping pollutants into rivers and the air. It wasn’t until a mass movement that demanded national environmental laws led to the Clean Water Act, the Clean Air Act, and the creation of the U.S. Environmental Protection Agency.

Creating enduring change isn’t easy. Passing those laws took years of relentless work and activists endured losses along the way. Doing the work requires grit, hope, and the ability to see beyond today’s roadblocks to the victory waiting tomorrow. It demands a vision to illustrate the world that you want to live in. A vision avoids negatives like, “We can’t survive in a world with climate change,” and towards forward thinking: “We will live in a world with clean air and healthy communities.”

Audubon’s vision is that ordinary people have the power to make decisions about their future and that of birds. We will have an active role and voice in decision-making, holding elected officials accountable at every level. Our vision is the first step in our theory of change.
Power

Power is a term thrown around when talking about creating change. But what does it mean in this context? Why is it so important to define? How does knowing about power help us win? Power is the ability to get someone to do something they otherwise wouldn’t do.

The key to building and demonstrating your power is learning how decisions are made, who makes the decisions, what you need to change the decisions, and how to make a plan.

Building Power

Power comes from either organized people or organized money (money from PACs, special interests, etc.): either you have a lot of people on your side or you have a lot of money, although you can, and should try, to have both. Grassroots organizing tries to organize the power of people against the power of organized money. Think about Audubon’s early efforts to push decision makers in support of the Migratory Bird Treaty Act (MBTA). We built a powerful campaign that demonstrated to our elected officials that thousands of individuals across the country cared passionately about the issue. Our theory of change here was: if we can show up in bigger, louder numbers than our opposition, if we boycott and hit our opposition where it hurts, we can convince our elected officials to vote for the MBTA.

Today, the law has saved millions, if not billions, of birds each year. In order to combat the interests and lobbyists of energy companies, you must either: deprive your decision maker of something they want, give the opposition something it wants, or elect someone who supports your issue. But most of us don’t come pre-packaged with the ability to do these things. How do we build it? When do we know that we have enough? Building power can be challenging. From experience, we know that these steps will help you get the power you need, to win on the issue you’ve identified.

Building Power: The Five Step Process

1. Your Goal
   Figure out what you want.

2. Your Allies
   Figure out who you want to work with to achieve your goal (chapter, center, friends, family).

3. Your Target
   Find out who has the power to give you what you want.

4. Power-Mapping
   Research to find out what influences your target, who your allies are, and where your strengths lie.

5. Create a Campaign Plan
   Create a campaign plan, including deadlines and numeric metric goals, to actualize your goal. These measures will help you track your progress towards your goal.

We’ll go over these steps in detail in Chapter 2.
Audubon focuses on issue-based campaigns. However, that’s not your only option when it comes to making a difference. See below for different types of campaigns.

<table>
<thead>
<tr>
<th>FORMS OF POWER</th>
<th>WHAT MATTERS</th>
<th>CAMPAIGN TYPE</th>
</tr>
</thead>
<tbody>
<tr>
<td>LEGISLATIVE (BALLOT)</td>
<td>YOUR ABILITY TO IMPACT VOTERS ON AN ISSUE</td>
<td>ISSUE CAMPAIGN</td>
</tr>
<tr>
<td>CONSUMER</td>
<td>YOUR ABILITY TO AFFECT PROFITS</td>
<td>CORPORATE</td>
</tr>
<tr>
<td>LEGAL OR REGULATORY</td>
<td>YOUR ABILITY TO ENFORCE LAWS</td>
<td>LEGAL</td>
</tr>
<tr>
<td>DISRUPTIVE</td>
<td>YOUR ABILITY TO STOP AN INSTITUTION FROM WORKING</td>
<td>DISRUPTIVE</td>
</tr>
<tr>
<td>ELECTORAL</td>
<td>YOUR ABILITY TO GET THE ELECTORATE TO VOTE FOR YOUR CANDIDATE</td>
<td>POLITICAL</td>
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*chart adapted from:* Midwest Academy
CHAPTER 1

INFLUENCE VS. POWER

What is the difference between influence and power? Influence is persuasive. If you have influence, you are able to persuade your decision maker to do something. Influence is dependent on cooperation; it only works when it is accepted voluntarily by the decision maker, which makes you subject to their whims.

Power is more dynamic. Depending upon the type of power that you hold, you could have more control over a situation’s outcome than with influence. Let’s walk through the different types of power. Ultimately, you must figure out what is the type of power you need to get someone to do something they otherwise wouldn’t do.

TYPES OF POWER

There are three types of power: visible, hidden, and invisible. All three are present in every situation you are working in as an advocate. When you are strategizing about how to influence a decision maker, think through the visible, hidden, and invisible power.

PROMPT no. 4

YOUR FIVE-STEP PROCESS

It's your turn. Write out your five-step process to begin building your power (as listed on page 8).
1. Visible
Visible power is what we think of as traditional decision-making bodies, structures, and processes like voting and elections, Congress, city councils, board votes, or state legislatures. We can clearly see how the process works, who makes decisions, and how the decisions are made. Because the decision-making is visible, you can hold decision makers accountable to their votes and the outcomes. Visible power has the most public input. Tactics for visible power generally look like community advocacy and office meetings, testimony, voter registration, and petitions.

2. Hidden
This is the decision-making that gets done by people who already have power, and is not visible or accountable to the general public or people not in power. Rules, regulations, laws, and procedures get used by people in power to keep certain topics off of the table, keep certain types of people (generally people who don’t have structural power) out of the room and out of the decision-making process, or to discredit people who are challenging the status quo. Hidden power looks like professional corporate lobbyists, politicians giving special access and time to large donors, or important meetings that the general public isn’t able to attend.

3. Invisible
Invisible power is about our belief systems. It’s referred to as “consciousness” and “common sense” and describes unspoken rules in society. Have you ever heard someone talking too loud in a public space and gotten annoyed? They infringed on an invisible rule. Have you ever felt uncomfortable when you’re in an elevator with someone who is not facing the elevator door? This is another invisible rule.

HERE’S AN EXAMPLE
Let’s look at the three levels of power in one advocacy situation: We need Mayor Rothschild to vote yes on this pro-public lands bill.

1. Visible
The vote is going to the city council. I need at least four city councilmembers to vote yes; my team can hold constituent meetings with at least four of the seven total councilmembers, a majority. We can also rally our neighbors to provide testimony in support of the bill during the public hearing this Thursday. We’ll need at least twelve neighbors to testify, three constituents for each targeted councilmember.

2. Hidden
I did my research and found out that Mayor Rothschild’s biggest donor is a company that wants to mine public land. I bet they have a lobbyist that met with him. I think we can overcome that with an op-ed about the issue in their local newspaper. Mayor Rothschild likes to be seen as pro-environment, and her constituents are highly favorable of this bill, so these tactics seem appropriate to get her to vote our way.

3. Invisible
The only people who have provided testimony for this bill are white, retired, and wealthy. Why is that? Why did the mayor invite the mining company’s public relations staff to speak, but not any local environmental groups? We need to hold our own town hall to tell our counter-narrative so we can hear from the people who were excluded.
CHAPTER 1

THINGS THAT ARE NOT POWER (BEWARE!)

• Being right.
• Having the moral high ground.
• Having good information, the best science, and polished documents.
• Speaking for large numbers of people.

These are all important capabilities, but they don’t always translate to direct, sustained pressure on the appropriate decision maker. You can’t win on these capabilities alone.

SUMMARY

Knowing that the road ahead on any campaign is filled with challenges—seen and unforeseen—so we need to think through all the elements that bring us together, and make us stronger, before we dive into action. Our opposition is powerful, ruthless, and often has significantly more money than we do. We need to be smarter and more strategic, and we need to build community in order to win. We cannot be a random group of people getting together to phonebank once in awhile. We need to be a community of people rooted in shared values, a clear vision for a better world, and a theory for how to get there.

photo by:
National Audubon Society